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## Waratah Whispers – COVID update 21 July 21

### Dear Residents and Owners

We understand that the level of anxiety around the Health Order and its application continues to be high. We have filtered a small, but persistent number of complaints around mask wearing and various services that are being performed on site. I wanted to write to you again to clarify a few important provisions of the Health Act as they apply to our strata community.

Whilst we continue to update you with all of the important updates as they become available, I urge everyone to consult regularly with the information from [NSW Health Latest COVID-19 News and Updates](#) and comply with these directives.

### Impact of Additional Measures on Waratah – clarifications

#### Building Manager and Concierge

The services of the Building Manager and Concierge are critical to the scheme and resident management. As these services are unable to be performed via a work from home arrangements, both Kay and Vince will continue to be present on-site in a Covid-19 safe manner.

#### Covid Surveillance Testing

Building Managers, Concierges and other essential workers are not required to undergo and/or provide evidence of COVID-19 surveillance tests unless they reside in the area where COVID-19 surveillance testing is mandatory.

#### Cleaning Services

As communicated previously, all non-essential cleaning and maintenance will be suspended during the current lockdown period that runs through to 23:59 on 30 July 2021. During this period:

- no residential cleaning is allowed within individual apartments by cleaners employed for that purpose, except for when cleaning is urgently required to ensure health, safety or security of the place of residence or a member of the household; please ensure that your cleaners are aware of this aspect of the Health Order;
- cleaning of indoor common areas within residential strata is permissible; this includes not just Covid-19 cleaning and sanitisation, but keeping our premises clean and hygienic ;
- as of 20/7/21 cleaning and carrying maintenance on unoccupied premises that are being prepared for sale or lease is also permitted.

#### Essential Maintenance

Essential maintenance services are permitted. These include, but are not limited to:

- any works associated with annual fire safety, including works that are required to comply with the fire order;
  - maintaining and ensuring the integrity of critical plant, equipment or assets, including partially completed works, that would otherwise deteriorate;
  - maintaining public utilities, such as lifts;
  - gardening/arborist services that are concerned with safety only;
  - roof and gutter repairs and cleaning;
  - pest control that is concerned with infestation and/or a health hazard.
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I would like to assure you that our Building Manager, Kay, has full understanding of what 'essential services' means and always acts in consultation with me, the Committee and the Strata Manager to ensure full compliance with the Health Order. Kay ensures that all essential workers are fully inducted and operate in a Covid-safe manner.

### *Mask Wearing*

We continue to receive complaints about people not wearing masks. Whilst these complaints are infrequent, they come in an aggressive form via the Building Manager and Strata Manager, or directly to committee members. I would like to reiterate that blatant defiance of the Health Order that prescribes mask wearing in all indoor common areas is a matter for the Police. Your Committee, the Strata Manager, the Building Manager, the Concierge are not empowered to deal with non-compliances with the Health Order in general and with mask wearing, in particular. In the first instance, we encourage you to directly enquire as to whether there might be a reason for a person not to wear a mask. I personally always carry a spare sealed mask to offer to someone, who may have simply forgotten to take one. I am yet to come across such circumstance.

### *Visitors and QR Code*

We remind you that in line with NSW Government Health Order you must not allow a person to visit your home, except for the reasons that can be found [here](#). Socialising isn't a reasonable excuse to have visitors. Effective 25 June 2021 we have registered our building with the NSW Government QR code check-in. Whilst we cannot mandate the check-in, we cordially ask that all visitors to the building scan the QR code before entry. QR codes are posted at every entry. The OC seeks your cooperation by asking your visitors to check-in to Waratah via the QR code. Please note that residents are not required to check-in.

### *Useful Resources*

[Covid 19 Greater Sydney Restrictions](#)

[Covid 19 Central West restrictions](#)

[Covid 19 Test for Greater Sydney Workers](#)

[What you can do in NSW - Regional and Rural NSW](#)

[NSW Gov Face Mask Rules](#)

[Disaster Payments and Business Support](#)

[Support Package for Tenants and Landlords](#)

[Find a Covid 19 Testing Clinic](#)

[Search Covid 19 Case Locations](#)

[Updated Restrictions as of 17 July 21](#)

*Natalie Budovsky, Chair SP38936*

*Best wishes to you, your family and friends from the  
members of your Strata Committee.*

